Telephones

Work Orders

Use the work order system to place an order for a network connection or other network service. Review our price list for up to date information.

Voice over IP

The University network-based Voice over IP or VoIP phone system. To learn more, see the VoIP Information page.

Long Distance

The University of Louisville is in contract with CBTS for long distance services. Domestic long distance is included as part of phone service at no charge. International long distance phone service is charged to departments.

Using International long distance on a university phone requires a special authorization code (called ELD for Enhanced Long Distance). An ELD code can be obtained by completing a work order.

Standard Dialing Pattern

The university has standard dialing patterns for both calls within or outside the university, international calls, Eld authorization codes, directory assistance, etc. UofL has 7 digit dialing for phone numbers in the 502 exchange.